

# 30.06.2021 UPDATE: AGED CARE DIRECTIVE: COVID 19 Restricted Visitation



30/06/2021

Dear Family and Friends, Staff, Volunteers, Contractors and Community,

Further to our update from yesterday, the Queensland Department of Health has restricted visitation to Residential Aged Care in some areas of the state. The restrictions applicable are:

- **No personal visitors** – including care and support workers (no care provision and support by informal persons)
- Only people **providing an essential purpose will be allowed to enter** (therefore no non-essential service contractors e.g. entertainers)
- End of life visits will be allowed with prior screening and approval from the Facility Manager
- Anyone entering the Residences must wear a single use surgical mask
- Residents may only leave the Residence to receive health care, attend a funeral or for an emergency or compassionate reason

We once again reiterate that anyone who is able to enter our Residences **must** ensure that you have not visited any exposure sites and are not a contact of COVID-19. If you are unwell, with even the mildest of symptoms, we stress that you do not come to Wongaburra until you are well again.

Our Lifestyle team will be reinstating virtual visitation as soon as possible through zoom booking system and in addition to this we will be delegating a support person to provide 1:1 support to residents who are need some extra support during this time when families cannot visit. We will provide an update on this shortly

If you need support or need to speak to someone, contact the Older Persons Advisory Network [here](#), Head to Health ([www.headtohealth.gov.au](http://www.headtohealth.gov.au)) or Beyond Blue on 1800 512 348 or [here](#).

If you are feeling unwell or have been in close contact with someone who has tested positive to COVID-19, get tested for COVID-19 as soon as possible.

Take care and Stay Safe

Sherie Rowan  
Facility Manager  
Wongaburra Society