

9/01/2021



Wongaburra Staff, Family, Resident and Community COVID Update

Dear Family, Staff and Volunteers

Wongaburra's number one priority during the COVID-19 pandemic is the health and safety of its residents, clients, and staff. Wongaburra's dedicated COVID-19 Management Team remain in close regular contact with Queensland Health and other public health agencies to ensure our COVID-19 response activities are in-line with best-practice and Federal and State Government directions.

Queensland Health has advised that all visitors to aged care homes in Brisbane's Metro North, Metro South and West Moreton regions are restricted.

This is now effective and is a precautionary measure due to a positive case of COVID-19 identified in Brisbane. As Wongaburra is located in one of these regions, until we are advised otherwise by Queensland Health, visitors will not be allowed to enter our care home.

Residents are not allowed to leave the care home, except:

- o To receive or access health care
- o To attend a funeral
- o In the case of an emergency or on any other compassionate grounds.

We understand that this is a difficult time. Our team will be providing additional support to help residents connect with their loved ones during this time, as we know how important this is.

We will provide another update once we receive further advice from Queensland Health. If you have any questions on the above, please contact the management team at Wongaburra

For the most up to date information on [COVID-19](#) visit the [Queensland Government website](#).

If you're feeling unwell and develop a fever, a cough, sore throat or shortness of breath, contact a doctor or call 13 HEALTH (13 43 25 84)

Wongaburra Outbreak Management Team